

# **GATESHEAD METROPOLITAN BOROUGH COUNCIL**

## **HEALTH AND WELLBEING BOARD MEETING**

**Friday, 23 June 2017**

### **PRESENT**

Councillor Councillor Lynne Caffrey (Gateshead Council) (Chair)

Councillor Paul Foy	Vice-Chair
John Pratt	Tyne and Wear Fire Service
Councillor Mary Foy	Gateshead Council
Councillor Martin Gannon	Gateshead Council
Ian Renwick	Gateshead Health NHS Foundation Trust
Dr Bill Westwood	Federation of GP Practices
Sheena Ramsey	Chief Executive
Alice Wiseman	Director Of Public Health
Kate Israel	Healthwatch Gateshead

### **IN ATTENDANCE:**

Alison Dunn	Gateshead Citizens Advice Bureau
Neil Bouch	The Gateshead Housing Company
Joe Corrigan	Newcastle Gateshead CCG
Lynn Wilson	Consultant, Public Health
Deborah Dews	
Jackie Cairns	
Bernard Groen	Health Education England
Wendy Hodgson	Healthwatch Gateshead
Sophie Brook	UCL
Mandy Cheetham	The Gateshead Housing Company
John Costello	Gateshead Council
Helen Conway	Gateshead Council

### **APOLOGIES:**

Councillor Malcolm Graham, Councillor Ron Beadle and Councillor Michael McNestry  
Mark Adams and Dr Mark Dornan

### **HW137 MINUTES**

RESOLVED - that the minutes of the meeting held on Friday 28 April be agreed as a correct record.

### **HW138 ACTION LIST - 28 APRIL 2017**

RESOLVED - that additions and work in progress as listed on the action list be noted.

The Board received the updated one page document of the People

Communities and Care model (formerly referred to as the Neighbourhoods and Communities Model) which has incorporated the feedback received from stakeholders, including those from the Board.

The Board noted that the issue of CAMHS waiting time is also due to be considered by the Families OSC.

The Board were advised that Ian Renwick and Julie Ross came to the Care, Health and Wellbeing OSC this week to present an update on the Deciding Together, Delivering Together workstream and that Councillor Marilyn Charlton will attend the workshop on access to services that is scheduled to take place in the autumn, as vice-chair of Care Health and Wellbeing OSC.

## **HW139      DECLARATIONS OF INTEREST**

## **HW140      UPDATES FROM BOARD MEMBERS**

### **Gateshead Council**

The Chair reported that a Board Development session is being organised and it would be helpful if people could feed in what they would like on the agenda. It is proposed that the session will take place in the Autumn and colleagues from the Local Government Association have offered to facilitate.

Caroline O'Neil has been appointed to the Strategic Director for Care, Wellbeing and Learning post and will start in the Autumn.

Sheena Ramsey and John Pratt reported that in the wake of the Grenfell Tower disaster Gateshead Council have been very proactive and have been working closely with the Gateshead Housing Company and the Tyne and Wear Fire and Rescue Service in getting messages out to residents and re-assuring them about their concerns.

Sheena reported that all 25 council owned blocks in Gateshead are not fitted with the cladding used at Grenfell Tower. She also pointed out that all Gateshead Tower Blocks have either a caretaker or concierge in residence on site.

Councillor Gannon also reported that he has raised the issue of the Grenfell Tower response at the LGA in London and it was felt this issue needs discussion at a national level.

### **Healthwatch Gateshead**

Kate Israel reported that 4 people have been appointed to the Committee so far with another 3 interviews scheduled over the next couple of weeks. The priorities for Gateshead have been suggested as Carers and Support to Carers, and people's experience of accessing continuing healthcare.

## **HW141 GATESHEAD HEALTH & CARE WORKFORCE: CHALLENGES AND OPPORTUNITIES**

The Board received presentations from Bernard Groen (Health Education North East), Jackie Cairns (CCG), John Costello (Gateshead Council) and Deborah Dews (Gateshead GP Transformation Team) on Gateshead Health & Care Workforce: Challenges and Opportunities.

During the course of the discussions on the presentations, the Board noted that:

- Issues around workforce recruitment and retention are often tied to prospects for the local area and available resources and investment in the area;
- Linked to the above, there is a need to secure local powers that will help us to shape our own destiny;
- Much work is taking place at a regional level through the Local Workforce Action Board/Group which Gateshead and Newcastle feeds into. This also links to the Sustainability and Transformation Plan (STP) and it may be helpful to have an update on this work at a future date.
- It is important to engage and work with local universities and colleges in looking to address the workforce issues identified e.g. work between the Q.E. and Gateshead college.
- We need to explore the scope for greater use of promotional videos to sell the local area (why come to the North East).
- Consideration also needs to be given to the workforce needs of services that people have been sign-posted to, including within the VCS. It was felt that this should feed into and form part of commissioning arrangements. How non-commissioned services contribute to our health and care agenda is an important consideration.
- We need to continually review how new technologies can be harnessed to support our local workforce so that it can work in new way and deliver our new models of care
- The solution to workforce shortages is not always about recruiting more of the same. The answer can often be supporting staff to work in different ways ensuring the 'prevention' is embedded in everything we do and is seen as everyone's responsibility – being proactive rather than reactive in our approach.
- 'making every contact count' is a good example of how prevention can be embedded within the roles of all staff
- There appears to be a real will to progress primary, secondary and tertiary prevention which needs to be factored in to our workforce planning and skills development
- There is a need to park 'organisational tribalism' and address workforce needs across the local health and social care system as a whole.
- An Organisational Development plan is currently being developed for the local health and care system which will have regard to the workforce challenges and opportunities identified within the presentations. This can be brought to the Board for consideration at a future date.

The Board agreed that the workforce agenda should become a regular agenda item for the Board and all partners present agreed that working together to embed the prevention agenda across our workforce would be beneficial.

RESOLVED - (i) that the information presented noted and this item to become a regular agenda item for future meetings.  
(ii) that a report be brought to a future board meeting on the Organisational Development plan that is currently being developed for the local health and care system

## **HW142 GATESHEAD HOMELESSNESS AND MULTIPLE AND COMPLEX NEEDS: HEALTH NEEDS ASSESSMENT**

Jill Harland, Speciality Registrar, Public Health presented the Board with the Executive Summary and power point presentation on the Health Needs Assessment of Gateshead Homelessness and Multiple and Complex Needs.

Sheena Ramsey wished to place on record that this piece of work is one of the most fundamental and game changing pieces of work she has ever seen and Jill Harland should be applauded for her work.

The Board recognised that there is a gap on how we identify and measure multiplicity of need and endorse the recommendation to consider this from a whole system point of view.

It was noted that the regulatory system can sometimes be a barrier to effective joint working and it was agreed that barriers need to be identified so that effective ways of addressing them can be put in place. It was also felt that local authorities should have the necessary powers to build houses to help meet local needs.

It was also noted that how we work together to meet the needs of the homeless and those with multiple and complex needs should be a barometer of how well we work together as a local system. If we can get it right for this cohort, the ripple effect for other groups can also be significant.

The Board agreed that this piece of work should be shared amongst all partner organisations and the Board also felt that lobbying should take place with our local MP's to bring the findings of this report to the attention of central government.

The Board endorsed plans to roll out the report to Strategy Group, Service Directors and all councillors over the summer and to ensure that NTW (who were not present at today's meeting) are able to contribute to actions emerging from the Health Needs Assessment findings and recommendations. A workshop for the Health and Wellbeing Board and key stakeholders should be held in the Autumn to progress the findings and recommendations within the report.

The Board also suggested that the report's findings should be presented to The Gateshead Housing Company. It was also felt that Gateshead Care Partnership had a role to play in taking this work forward.

It was noted that the roll out of universal credit is imminent and this will be another factor to consider.

- RESOLVED -
- i) That the thanks of the Board be recorded to Jill Harland for an excellent piece of work.
  - ii) That the findings and recommendations arising from the health needs assessment be rolled out across the local health and care system and that a workshop be held in the Autumn to progress this work.
  - iii) The findings of the report to be brought to the attention of central government
  - iv) That an update be presented to the Board within the next six months on progress in implementing key recommendations in this document.

#### **HW143      0 - 19 SERVICE REMODELLING AND PROCUREMENT**

There was insufficient time during the meeting to cover this item and colleagues were asked to send any comments before the matter is considered by Cabinet on 18 July, to Lynn Wilson, Consultant in Public Health. Lynn will be happy to consider comments via email or face to face.

RESOLVED - that the information be noted.

#### **HW144      BETTER CARE FUND QUARTER 4 RETURN 2016/17**

There was insufficient time to consider this item during the meeting so it was agreed that this item will be covered under matters arising at the next Board meeting on 21 July 2017.

RESOLVED – that the information be noted

#### **HW145      PHARMACY APPLICATIONS 2016/17: UPDATE**

There was insufficient time to consider this item during the meeting so it was agreed that this item will be covered under matters arising at the next Board meeting on 21 July 2017.

RESOLVED – that the information be noted

#### **HW146      ANY OTHER BUSINESS**

There were no items of any other business raised